

**From:** DPA EIS Helpdesk  
**Sent:** Tuesday, January 14, 2003 7:57 AM  
**To:** ALL DPA Statewide Staff; ALL DPA State Associates; DFYS Eligibility Staff  
**Subject:** Spider Infestation

BROADCAST TO ALL STAFF  
FROM  
SYSTEMS OPERATIONS

SPIDER INFESTATION

We have located the cause of this infestation and it has been corrected. You should now be able to access your cases but if you continue to have problems, please contact us at DPA EIS Helpdesk.